



13 September 2024

**INFORMATION REQUEST REFERENCE 24-024**

Thank you for your information request, received on 27 August 2024. You asked the E20 Stadium LLP (E20) to provide the following information under the Freedom of Information Act 2000 (FOIA). The London Legacy Development Corporation (Legacy Corporation) is responding on behalf of E20:

*“Under the Freedom of Information Act, I am requesting detailed information regarding your organisations Access Control System. This information is likely known by someone within Estates, Security, or Facilities Management.*

*Please provide the following details:*

*Access Control System Overview:*

*1. Current System(s):*

*\* What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)*

*2. Access-Controlled Doors:*

*\* How many doors across all of your sites have access control systems installed? How many per each site?*

*3. Access Control Types:*

*\* Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).*

*4. System Age:*

*\* When was your current access control system installed? Which company installed it?*

*5. System Integration:*

*\* Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?*

*6. Supplier Information:*

*\* What are the names of the suppliers of your existing access control system?*

*\* Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?*

*7. Manufacturer and Models:*

*\* What manufacturer and model of cards and fobs do you use for your access control system?*

*Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.*

*8. Management Software:*

*\* What software is used to manage the door controllers and readers in your access control system?*

*(e.g. Paxton Net2 Pro)*

*Usage and Distribution Details:*

*9. Consumable Usage:*

*\* Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.*

*10. User Information:*

*\* How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.*

*Maintenance and Support:*

*11. Management and Contact Information:*

*\* Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.*

*12. Support/Maintenance Contracts:*

*\* Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?*

*Future Plans:*

*13. Planned Changes:*

*\* What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?*

*I would appreciate it if you could provide as much detail as possible in response to each of these questions.*

*Thank you for your assistance with this request.*

The Legacy Corporation and E20 do not hold the information you have requested.

Under the FOIA section 16 duty to provide advice and assistance, it is likely that the information requested is held by the London Stadium. They can be contacted via their website: [London Stadium | Contact us](#)

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If you are unhappy with our response to your request and wish to make a request for an internal review of our response, you should write to:

Deputy Chief Executive  
London Legacy Development Corporation  
Level 9  
5 Endeavour Square  
Stratford  
E20 1JN

Email: [FOI@londonlegacy.co.uk](mailto:FOI@londonlegacy.co.uk)

Please note: requests for internal reviews received more than forty workings days after the initial response will not be handled.

If you are not content with the outcome of the internal review, you may appeal directly to the Information Commissioner at the address given below. You should do this within two months of our final decision. There is no charge for making an appeal.

Further information on the Freedom of Information Act 2000 is available from the Information Commissioner's Office:

Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Telephone 08456 30 60 60 or 01625 54 57 45

Website [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

FOI / EIR Co-ordinator  
London Legacy Development Corporation